

Water & Sewer Bill Payments

E-Pay online payments for Water & Sewer bills is now available!

You can now receive your water & sewer bill directly to your e-mail and pay your bill through your checking account or credit card. Automatic payments can be set up that will pay the bill when it is due (10 days after receiving e-mail), eliminating the possibility of late fees!



Payments are drawn from your account on the following dates if you sign up for autopay:

January 25 (bill received by email on January 15)

April 25 (bill received by email on April 15)

July 25 (bill received by email on July 15)

October 25 (bill received by email on October 15)

If you don't like auto-pay, just log in and pay any portion of your bill at any time. Our new system lets you see a history of your account, including previous bills, usage and payments. You do not need to sign up for auto-billing or auto-pay to see your history, so log in and check it out!

There is no fee for paying by check, but keep in mind there is a 3% charge for all credit card payments.

- [*Pay Water & Sewer Bills here*](#)
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Utility Rates For A Single Family Residential Home:

Water Rates:

Fixed Quarterly Fee - \$18.00

Rate per 1000 gallons used - \$2.95

Sewer Rates:

Fixed Quarterly Fee - \$41.33

Rate per 1000 gallons used - \$7.56

Payment Plan Options

If you are experiencing difficulties in meeting your water bill obligations, we encourage you to consider the following payment plan options:

Extended Due Date: You may request an extension on your current due date to provide you with additional time to make the payment.

Deferred Payments: We offer installment plans that allow you to divide your outstanding balance into manageable payments. This can help you budget more effectively.

These forms may be filled out and brought in or mailed to City Hall, put in the drop box, faxed, or emailed to [jkiesling \[at\] omro-wi.com](mailto:jkiesling@omro-wi.com)

To discuss your individual situation and explore the best payment plan for you, please contact City Hall at 920-685-7000. Our staff is ready to assist you and ensure that your water services remain uninterrupted.

Supporting Documents

[Payment Extension Agreement](#) 172.81 KB

[Deferred Payment Agreement](#) 182.64 KB