If you are experiencing a water or sewer emergency (including basement backups)...

Monday-Friday from 8 AM - 4:30 PM: Contact City Hall at (920) 685-7000 and we will dispatch somebody to your location.

After Hours and Weekends: Please call (920) 685-7025 for emergency numbers that you can call to reach a utility employee directly. Please call our department prior to calling a plumber if there is a chance the problem is in our lines.

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